

SECTION III. RATES AND PAYMENT POLICIES AND PROCEDURES Greenferry Water and Sewer District

A. PURPOSE

The purpose of this policy is to define the water rates and payment procedures.

B. WATER RATES:

1. Minimum monthly fee for operations of \$35.00 per month up to 25,000 gallons of water usage during any metered month.
2. \$0.75/1,000 gallons for usage in excess of 25,000 gallons during a metered month, up to 50,000 gallons of water usage.
3. \$1.30/1,000 gallons for usage in excess of 50,000 gallons during a metered month, up to 100,000 gallons of water usage.
4. \$2.00/1,000 gallons for usage in excess of 100,000 gallons during a metered month.
5. An additional fee of \$25.00 per month will be charged as a Capital Reserve Fee and will be deposited monthly into a Capital Reserve Fund, for use on capital infrastructure purposes, including the provision of water for fire purposes availability, and upon approval of such use by the Board.
6. A fee of \$100.00 for the rental of water hydrant meters, with a \$1,500.00 deposit and \$3.00/thousand gallons used.
7. A fee of \$4.00 per account, charged annually by IDEQ, is passed through as a cost to the District.
8. A Capitalization (Hookup) Fee of \$15,300.00 is required to be paid upon the approval of a connection.
9. The Capital Reserve Fee shall begin the first month after approval of the connection.
10. Full monthly water user fees begin the month after a water meter is installed and operational.
11. Upon payment of a Capitalization Fee and if prior to a meter being installed, a Reserve Fee of \$25.00 per month will be charged on all accounts as a Capital Reserve Fee, for use as outlined in #5 above.
12. For all properties within 300 feet of a water service main and District fire hydrant, a Standby Fee of \$25.00 per month will be charged as a Capital Reserve Fee, for use as outlined in #5 above.
13. A Utility Assessment Fee of \$200.00 will be charged for any change of ownership of properties billed in the District, to be paid by Title Companies at the closing of said properties, or by the seller, before any change is made.

C. NON-PAYMENT FEES

1. **Billing Cycle and Due Dates:** The billing cycle concludes on the last day of each month at which bills are generated and mailed. Once a bill is issued, it is payable upon receipt and due by the bill's stated due date.
2. **Delinquent Accounts and Late Fees:** Payments not received within thirty (30) days after the due date are considered delinquent. For any past due amount exceeding \$5.00, a late fee of \$10.00 will be applied to the account.
3. **Further Collection Actions:** If a bill remains unpaid forty-five (45) past the due date, the service is subject to being disconnected. A door hanger will be placed on their property stating the date service will be disconnected. A \$25.00 Hang Tag Fee will be charged to the account at that time.
4. **Service Disconnection and Fees:** If payment is not received before the disconnect date specified on the door hanger, approximately sixty (60) days past due, utility service will be discontinued. In addition, a \$50.00 lock-off fee will be charged to the account.
5. **Restoration of Service:** To restore service after disconnection due to non-payment, all outstanding balances and delinquency-related fees must be paid in full. Additional reconnection fees apply as follows:
 - a. A \$50.00 reconnect fee will be charged for service restoration completed during posted business hours.
 - b. A \$150.00 reconnect fee will be charged for service restoration completed outside posted business hours.

Non-Sufficient Funds

Payments returned due to non-sufficient funds will incur a \$25.00 processing fee.

THEFT OF SERVICE

For any tampering with and/or damage to District assets in order to attain water service without authorization, a Theft of Service Fee shall be assessed to the owner of the property on which the tampering and/or damage occurred. A Fee will be assessed based on staff costs to remedy the unauthorized service. In addition, any costs to repair District assets damaged by the theft of service shall be borne by the property owner. Service will not be restored until all costs incurred are reimbursed by the property owner.